

FENDOR Ltd QUALITY ASSURANCE MANUAL
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0.1 APPENDIX. "A"

Issue 3

COMPANY QUALITY POLICY STATEMENT

This policy has been defined by the Managing Director who will ensure, by annual reviews of the quality system, that the requirements of the Policy and Company objectives are maintained.

The Company works to systems which as a minimum, meet the requirements of BS EN ISO 9001/2000.

The goals of the Company are to supply Goods and Services that meet the needs and expectations of the customer and of Statutory and Regulatory requirements, generating a level of profit that provides an adequate return on capital invested. To achieve this it is necessary to maintain the desired quality of service or product to the customer and to avoid costs that do not contribute to such quality. This will be achieved by ensuring that all work is carried out right first time and that preventive action is determined rather than corrective action having to be carried out.

The Managing Director will ensure that there is commitment at all levels so that the Company meets its customer requirements and that there is continual improvement by setting targets and reviewing quality objectives and results at the time of the annual review of the quality systems.

All employees are made aware of the requirements of the Quality Policy during initial induction and on-going training and of their responsibilities for operating within its guidelines.

QUALITY MANUAL & QUALITY POLICY APPROVED BY:

.....C.P. Duffy.....

Managing Director

DATE :